

A Housing Navigation Center is a facility that transitions those experiencing homelessness into permanent housing and self-sufficiency through coordinated services.

- **No walk-ins**
- **Adults only**
- **Up to 6 month stay**
- **One-on-one intensive housing case management**
- **Linkages to other needed services**
- **Hygiene facilities**
- **Meal services**
- **Placement to permanent and supportive housing**
- **Management and operations plan**
- **24/7 staffing and security**
- **A safe, clean, calm and flexible environment to rebuild lives**



WHAT IS A HOUSING NAVIGATION CENTER?

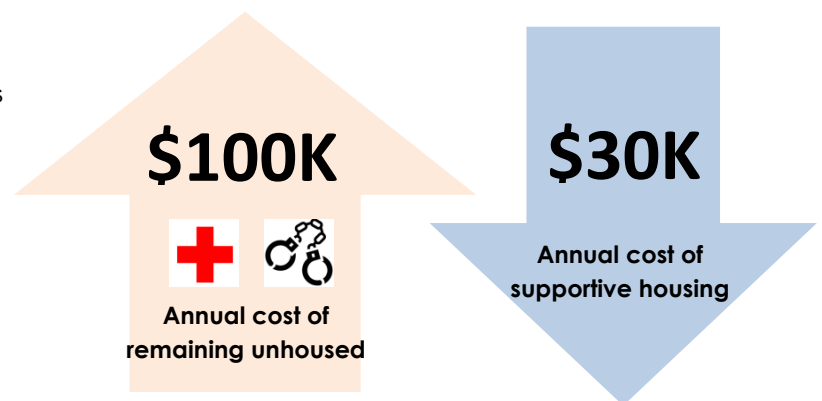
A Navigation Center provides comprehensive services including: health and wellness resources, employment assistance, substance abuse services, and counseling. Housing Navigators provide intensive case management and work with participants to connect them to stable income and permanent housing through advocacy, landlord liaisons, and housing search.

Participants and Housing Navigators assume a partnership in finding and applying for appropriate housing opportunities. Once placed, follow up services are provided to help stabilize participants in their new homes for nine months.

Comprehensive, ongoing services will be provided by an experienced non-profit service provider. This service provider will conduct intakes and make referrals to appropriate service agencies. Once intake is complete the Navigation Center will be responsible for participant care.

The most vulnerable are also often frequent users of emergency, psychiatric, medical services, and public safety assistance; they incur the highest public costs.

A frequent user of emergency services can cost taxpayers \$100,000 annually. Conversely, **rental subsidies and permanent supportive housing can cost \$20,000-\$35,000 annually***.



* Home Not Found, 2015, study of Santa Clara County